

U.S. Department of Housing and Urban Development  
(HUD), Office of Inspector General's (OIG) final results of  
our review of HUD's assurance of public housing agencies'  
processing of reasonable accommodation requests (February  
2022 report).

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HUD did not have adequate policies and procedures for ensuring that PHAs properly addressed, assessed, and fulfilled requests for reasonable accommodation.

The Fair Housing Act makes it unlawful to discriminate in housing because of race, color, national origin, religion, sex, disability, or familial status.

Year	Total housing discrimination complaints (A)	Total housing discrimination complaints based on a failure to provide a reasonable accommodation or modification (B)	Percentage of complaints (B/A) x 100
2009	10,242	2,430	23.7
2010	10,155	2,759	27.2
2011	9,354	2,615	28.0
2012	8,818	2,691	30.5
2013	8,368	2,737	32.7
2014	8,489	2,857	33.7
2015	8,246	3,015	36.6
2016	8,385	3,567	42.5
2017	8,186	3,578	43.7
2018	7,788	3,572	45.9
2019	7,729	3,550	45.9
<b>% Change</b>	<b>decreased 24.5 percent</b>	<b>increased 46.1 percent</b>	

Our audit objective was to determine whether HUD had adequate policies and procedures for ensuring that PHAs properly addressed, assessed, and fulfilled requests for reasonable accommodation, including COVID-19-related requests.

## Recommendations:

1. Civil rights front-end review checklists are an essential tool in identifying and tracking civil rights related issues.
2. Provide centralized guidance for the field offices and PHAs
3. Require that PHAs track requests for reasonable accommodation, including the date of the request, the type of request, and the disposition and date of any action taken that should be made available to HUD at its request.

- FLIP side—HUD’s affirmative actions:
- HUD, along with advocacy groups, who filed suit against the Los Angeles Housing Authority, entered a settlement agreement to spend at least \$200 million over a decade to provide 4,000 affordable apartments for people with disabilities.
- The LA PHA failed to develop affordable housing for disabled people, despite accepting millions of dollars of federal funds for that purpose.